

SMS DIDs

Overview

SMS DIDs are the list of telephone numbers the SimplyChat module for your hotel can use. You can assign DIDs (telephone numbers) to specific users **or** groups (note: you can't assign to specific users **and** group(s) at the same time).

Edit DID

Number*:

1 [REDACTED] 19992

Description*:

2 UIUD SMS

Did can be assigned to either Group or Subscriber.

SimplyChat Group:

3 Sales GU

SimplyChat Subscriber:

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1. The DID (telephone number) being modified
2. **Description** allows you to briefly describe the DID
3. **SimplyChat Group**: drop down lets you select the group you wish to assign the DID to
4. **SimplyChat Subscriber**: drop down lets you select the single user to assign the DID to

You can either use **SimplyChat Group** or **SimplyChat Subscriber** you cannot use both

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