

List

Wake-up Call List

create wake-up call

Configure Automated Report Recipients

Active Wake-up Calls

Show 10 entries

Search:

Room	Time	Result	Repeat	Method	Action
<input type="text" value="Search Room"/>	<input type="text" value="Search Time"/>	<input type="text" value="Search Result"/>	<input type="text"/>	<input type="text" value="Search Method"/>	
7201	2020-11-12 11:45:00	Scheduled	Disable	automated	<div>DeleteReschedule</div>
7201	2021-01-04 01:00:00	Scheduled	Disable	automated	<div>DeleteReschedule</div>
7100	2021-01-11 01:00:00	Scheduled	Disable	automated	<div>DeleteReschedule</div>
7201	2021-07-05 05:10:00	Scheduled	Disable	automated	<div>DeleteReschedule</div>
7201	2021-07-06 01:00:00	Scheduled	Disable	automated	<div>DeleteReschedule</div>
7100	2021-11-03 00:00:00	Scheduled	Disable	automated	<div>DeleteReschedule</div>

Showing 1 to 6 of 6 entries

Previous1Next

Past Wake-up Calls

Start DateEnd Date

Search

Show 10 entries

Search:

Room	Time	Result	Repeat	Method	Action
<input type="text" value="Search Room"/>	<input type="text" value="Search Time"/>	<input type="text" value="Search Result"/>	<input type="text"/>	<input type="text" value="Search Method"/>	
7201	2021-07-05 12:00:00	Cancelled	Disable	automated	<div>ViewReschedule</div>
208	2020-09-26 01:00:00	Cancelled	Disable	automated	<div>ViewReschedule</div>
208	2020-09-25 12:05:00	Cancelled	Disable	automated	<div>ViewReschedule</div>
208	2020-09-23 06:01:00	Not Answered	Disable	automated	<div>ViewReschedule</div>
208	2020-09-19 05:09:00	Cancelled	Disable	automated	<div>ViewReschedule</div>
208	2020-09-18 15:00:00	Cancelled	Disable	automated	<div>ViewReschedule</div>
7201	2020-08-14 11:00:00	In Progress	Disable	automated	<div>ViewReschedule</div>
7201	2020-08-14 10:48:00	In Progress	Disable	automated	<div>ViewReschedule</div>

A: Row Filter Dropdown

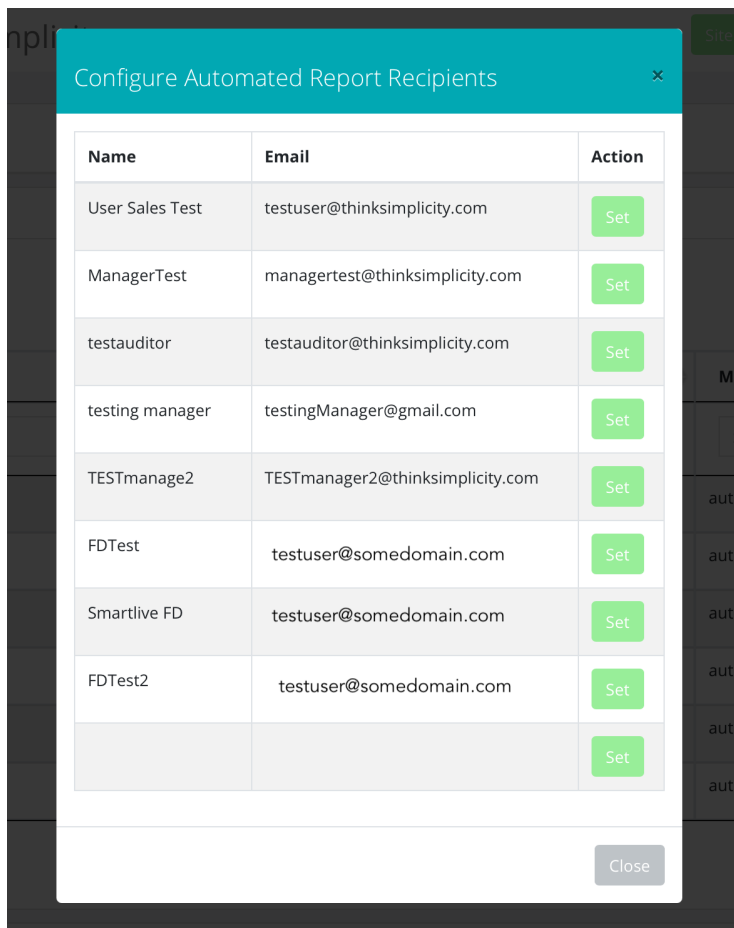
Filter the number of rows shown in the associated table

B: Create New Wake-up Call button

Button to create a new wake up call

More information found here: <https://kb.thinksimplicity.net/link/568#bkmrk-page-title>

C: Button to pop up which allows you to manage the automated wake up call report recipients



The pop up screen will show all the users associated to the site and will allow you to select which users should receive the report by clicking on the 'Set' button beside the email address.

If a user is already set to receive the wake up report, then the icon will show "Unset". When unset is clicked, the icon changes to "Set".

D: Search box will filter out the rows shown by any matching character strings entered in any field within the associated table.

E: Active Wake-up Calls table. This lists all the active wake-up calls.

- Room - Shows the room number
- Time - Shows the scheduled time for the wake-up call by year - month - day
hour : minute : second
- Result - Shows the status of the wake-up call
- Repeat - Shows if the wake-up call is to be repeated
- Method - The way the wake-up call will notify the Room
 - automated - the system will call the Room directly and play a pre-recorded recording when answered
 - manual - the system will call the front desk extensions and notify the staff that guest in room # will need to be woken up
- Action - Actions which can be taken upon the wake-up call entry

F: Action - Actions which can be taken upon the wake-up call entry

- Delete - Removes the wake-up call for the Room
- Reschedule - Allows the wake-up call to be changed to another day and time

G: Filter records in the associated table by date range

H: Table showing a list of Past Wake-up Calls

- Room - Shows the room number
- Time - Shows the scheduled time for the wake-up call by year - month - day
hour : minute : second
- Result - Shows the status of the wake-up call
- Repeat - Shows if the wake-up call is to be repeated
- Method - The way the wake-up call will notify the Room
 - automated - the system will call the Room directly and play a pre-recorded recording when answered
 - manual - the system will call the front desk extensions and notify the staff that guest in room # will need to be woken up
- Action - Actions which can be taken upon the wake-up call entry

J: Action - Actions which can be taken upon the wake-up call entry

- Reschedule - Allows the wake-up call to be changed to another day and time
- View - View an already called wake up call - view the time answered, and who last modified the wake up call

Viewing Past Wake-up Calls

In the image below, it represents what will be displayed when you click on the 'View' button next to the Past Wake-up Calls entry.

You will have the scheduling details listed on the left and on the right you will have the attempts listed and their results.

Wake-up Call List

back to wake up call list

Details of Wake-up Call

Room: 7201

Scheduled Wake-Up Time: Mon Jul 05 12:00 PM

Max Retries: 1

Time Between Retries: 5 minutes

Language: English American

Record number: 3054

Repeat Daily: 0

Wake-up Method: automated

Last Modified By: Jesse Hiatt

Attempt Details

Time	Status
Tue May 19 11:55 AM	not answered

Call Status: Cancelled

Revision #8

Created 10 February 2021 20:21:22 by Alex

Updated 29 November 2021 19:07:03