

SimplyWake

Wake up call system

- [List](#)
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List

The screenshot displays the 'Wake-up Call List' interface, divided into 'Active Wake-up Calls' and 'Past Wake-up Calls' sections. Callouts A through J highlight specific UI elements:

- A:** Row filter dropdown (Show 10 entries)
- B:** create wake-up call button
- C:** Configure Automated Report Recipients button
- D:** Search input field
- E:** Table header (Room, Time, Result, Repeat, Method, Action)
- F:** Delete and Reschedule buttons in the Action column
- G:** Search input field for past calls
- H:** Table header for past calls
- J:** View and Reschedule buttons in the Action column

Room	Time	Result	Repeat	Method	Action
7201	2020-11-12 11:45:00	Scheduled	Disable	automated	Delete Reschedule
7201	2021-01-04 01:00:00	Scheduled	Disable	automated	Delete Reschedule
7100	2021-01-11 01:00:00	Scheduled	Disable	automated	Delete Reschedule
7201	2021-07-05 05:10:00	Scheduled	Disable	automated	Delete Reschedule
7201	2021-07-06 01:00:00	Scheduled	Disable	automated	Delete Reschedule
7100	2021-11-03 00:00:00	Scheduled	Disable	automated	Delete Reschedule

Room	Time	Result	Repeat	Method	Action
7201	2021-07-05 12:00:00	Cancelled	Disable	automated	View Reschedule
208	2020-09-26 01:00:00	Cancelled	Disable	automated	View Reschedule
208	2020-09-25 12:05:00	Cancelled	Disable	automated	View Reschedule
208	2020-09-23 06:01:00	Not Answered	Disable	automated	View Reschedule
208	2020-09-19 05:09:00	Cancelled	Disable	automated	View Reschedule
208	2020-09-18 15:00:00	Cancelled	Disable	automated	View Reschedule
7201	2020-08-14 11:00:00	In Progress	Disable	automated	View Reschedule
7201	2020-08-14 10:48:00	In Progress	Disable	automated	View Reschedule

A: Row Filter Dropdown

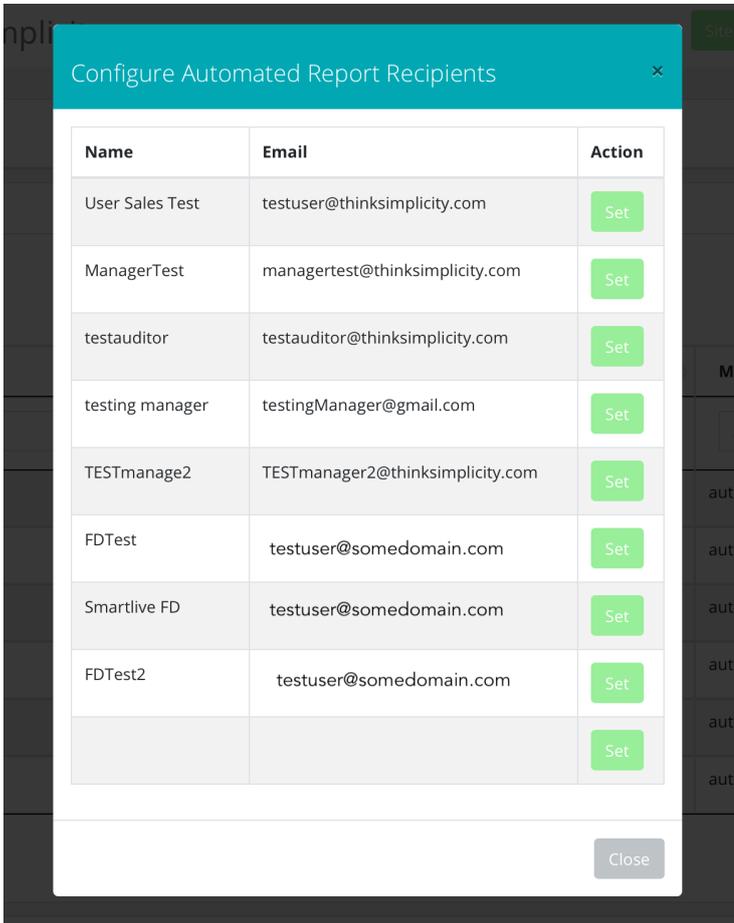
Filter the number of rows shown in the associated table

B: Create New Wake-up Call button

Button to create a new wake up call

More information found here: <https://kb.thinksimplicity.net/link/568#bkmrk-page-title>

C: Button to pop up which allows you to manage the automated wake up call report recipients



The pop up screen will show all the users associated to the site and will allow you to select which users should receive the report by clicking on the 'Set' button beside the email address.

If a user is already set to receive the wake up report, then the icon will show "Unset". When unset is clicked, the icon changes to "Set".

D: Search box will filter out the rows shown by any matching character strings entered in any field within the associated table.

E: Active Wake-up Calls table. This lists all the active wake-up calls.

- Room - Shows the room number
- Time - Shows the scheduled time for the wake-up call by year - month - day
hour : minute : second
- Result - Shows the status of the wake-up call
- Repeat - Shows if the wake-up call is to be repeated
- Method - The way the wake-up call will notify the Room
 - automated - the system will call the Room directly and play a pre-recorded recording when answered
 - manual - the system will call the front desk extensions and notify the staff that guest in room # will need to be woken up
- Action - Actions which can be taken upon the wake-up call entry

F: Action - Actions which can be taken upon the wake-up call entry

- Delete - Removes the wake-up call for the Room
- Reschedule - Allows the wake-up call to be changed to another day and time

G: Filter records in the associated table by date range

H: Table showing a list of Past Wake-up Calls

- Room - Shows the room number
- Time - Shows the scheduled time for the wake-up call by year - month - day
hour : minute : second
- Result - Shows the status of the wake-up call
- Repeat - Shows if the wake-up call is to be repeated
- Method - The way the wake-up call will notify the Room
 - automated - the system will call the Room directly and play a pre-recorded recording when answered
 - manual - the system will call the front desk extensions and notify the staff that guest in room # will need to be woken up
- Action - Actions which can be taken upon the wake-up call entry

J: Action - Actions which can be taken upon the wake-up call entry

- Reschedule - Allows the wake-up call to be changed to another day and time
- View - View an already called wake up call - view the time answered, and who last modified the wake up call

Viewing Past Wake-up Calls

In the image below, it represents what will be displayed when you click on the 'View' button next to the Past Wake-up Calls entry.

You will have the scheduling details listed on the left and on the right you will have the attempts listed and their results.

The screenshot displays a web interface for managing wake-up calls. It is divided into two main sections: 'Wake-up Call List' on the left and 'Attempt Details' on the right.

Wake-up Call List: This section shows the following details for a specific call:

- Room: 7201
- Scheduled Wake-Up Time: Mon Jul 05 12:00 PM
- Max Retries: 1
- Time Between Retries: 5 minutes
- Language: English American
- Record number: 3054
- Repeat Daily: 0
- Wake-up Method: automated
- Last Modified By: Jesse Hiatt

Attempt Details: This section shows a table of call attempts:

Time	Status
Tue May 19 11:55 AM	not answered

Below the table, the call status is listed as 'Cancelled'. A 'back to wake up call list' button is visible in the top right corner of the interface.

Create

Wake-Up Call module can be accessed by clicking "SimplyWake" on the left hand menu of links. Then select "Create"

Select Date:

10/11/2019

1

Today

Tomorrow

Select the Hour

1

2

3

4

5

6

7

8

9

10

11

12

2

Select the Minute

00

05

10

15

20

25

30

35

40

45

50

55

3

A.M.

P.M.

4

Wakeup Method

Manual

Automated

5

Repeat Wake-up Daily

6

Room List select the rooms you want to set the wake up call for

7

7100

7101

7102

7103

7104

7105

7106

7107

7108

7109

7110

7111

7112

7113

1. **Select Date:** Click on this field to select the date the wake-up call should be triggered
2. **Select Hour:** Click on the corresponding box to select the hour to trigger the wake-up call
3. **Select the Minute:** Select the minute (displayed in 5 min increments) for the wake-up call to be triggered.
4. **AM or PM:** Choose whether the wake-up call should trigger in the AM or the PM
5. **Wake-up Method:** Choose whether the wake-up call will be triggered using the automated system (default) or if the hotel staff will manually call.
6. **Repeat Wake-up Daily:** Allows the same wake-up call to be scheduled for consecutive days
7. **Room List:** Choose the room the wake-up call system will call/trigger for.