SimplySupport

Initiate or manage support assistance from Think Simplicity

- [Create Support Ticket](#)

Create Support Ticket

Overview

SimplySupport allows you to submit a support ticket to support@thinksimplicity.com via the CWP intead of your inbox.

Create Ticket

1. **Title**: Title of the ticket you wish to submit
2. **Category:** Choose the most releveant category so support can better assist
3. **Email:** Valid email, electronic communication regarding this ticket will be sent to this email
4. **Contact Person:** name of the individual submitting the request, or best person to contact for further details if necessary
5. **Contact Phone:** Good call back number should support need further information or testing with someone at the hotel
6. **Description:** describe, in detail the reason for the support ticket. Things such as date, time, telephoen number or extension, and what troubleshootings steps have been done already are useful in this field

7. **Submit:** ticket to Think Simplicty, will be sent as an email to support@thinksimplicity.com